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14 November 2016

To Whom it May Concern

Wellington Accident and Urgent Medical Centre is currently undergoing a complete refurbishment which includes painting the interior of the premises. The painting was done by Saigon Decorators. Approximately 1650 sq metres of walls and ceilings were painted, along with 15 doors. At the same time we have kept operating for our standard 15 hours a day. We are a seven day a week operation so the work could not be done on weekends.

To do this work while the business was still operating required both flexibility and a high level of communication from the painters, as well as planning ahead with regard to which rooms and areas would be painted when. On some days, because of work pressures, no painting at all was possible. When problems occurred, as they inevitably do, adjustments had to be made which allowed the work to be completed and also allowed the practice to continue functioning without disruption to staff and patients.

Saigon Decorators met all these challenges effortlessly. In addition they moved furniture from the rooms they were working in and they cleaned up each day and left the area spotless, which was really important for us and allowed us to maintain our busy patient load throughout the evening without looking like a worksite.

I found Tam and his Team to be polite and courteous. They kept us fully informed of progress and always accommodated the need we had at times to make a change to the agreed plan. At all times they were respectful of our staff and patients.

We are delighted with the result of the work done. The quality is excellent and it looks fantastic.

Yours sincerely

Margaret Curnow General Manager